



A guide to off-island medical travel

If the specialist care you need is not available in Guernsey or Alderney, you may be referred off-island. If this is the case, your Medical Specialist Group consultant will ask Health & Social Care for you to be seen at a hospital or specialist care centre in Jersey or the UK.

To arrange your travel, you just need to follow the 3 steps below:-

- 1** Once you've been referred off-island, please wait for confirmation of your appointment. This will be sent to you directly from the hospital you've been referred to.
- 2** As soon as you know the appointment details, please contact your consultant at the Medical Specialist Group without delay. You should give them all your appointment details, including the date and time of the appointment. Please make sure they also have your up-to-date contact details.
- 3** Social Security will contact you to arrange your travel. Please allow up to 5 working days for this to happen. If you need to contact the team sooner, please phone the helpline on **732402** or email **travel@gov.gg**

For further information please go to our website **gov.gg/offislandtreatment**

You may also want to obtain a travel information pack by contacting Health Information Guernsey.



Committee for
Health & Social Care