

The Office *of the* Committee *for* Health & Social Care

Thinking differently. Working differently.

June 2017

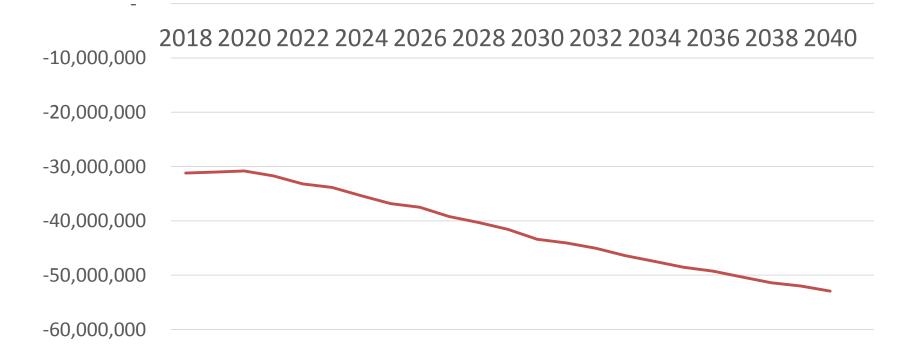


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The Case for Change



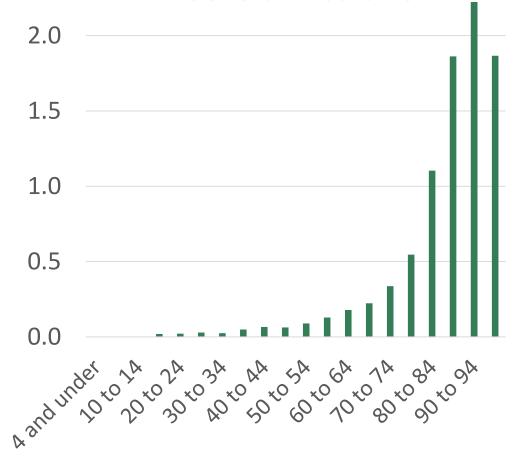
Overall budget position (incl adjustment to full 3% GDP capital allocation) - assuming high per unit cost growth in key areas and weak economic growth





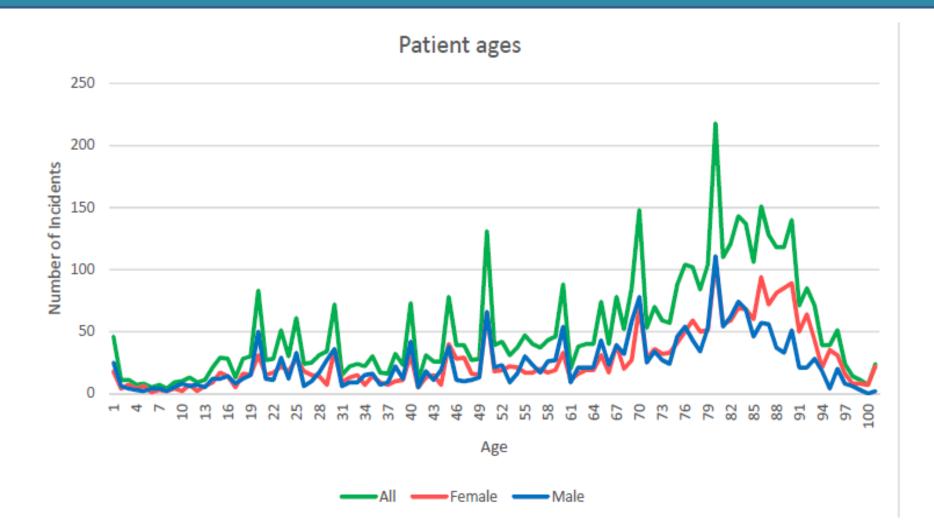
- The majority of service lines are most heavily utilised by older people
- Greater numbers of older people means:
 - Higher volumes of comorbidity and complex cases
 - Greater demand for social care services
- Care provision to be provided from a reducing workforce

2.5 **Profile of resource use by age** – General medicine



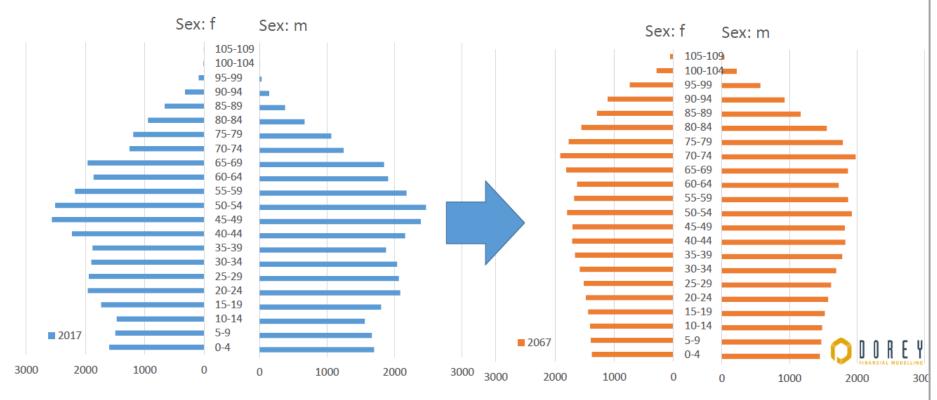


2016 Ambulance Emergency Calls increased by 8.5%





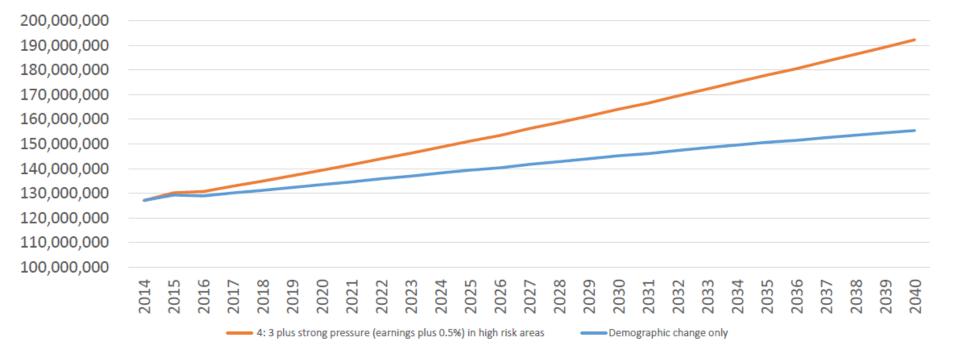
The aging population and reduction in working age people leads to an increasing dependency ratio





Future financial impact on HSC

Projected Health and social care cost (GR only) – assuming high unit cost growth in key areas



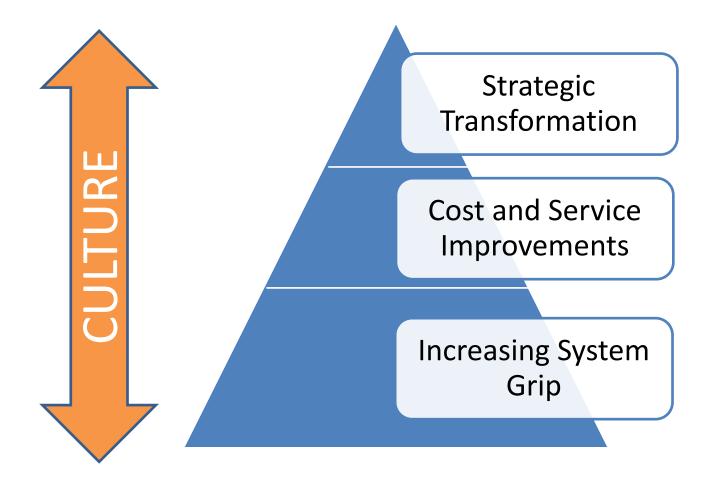


What does

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Mean?







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Cultural Change

- Commitment at all levels within and outside HSC.
- Opportunity to create and express ideas and to develop these collectively around evidence based need not want.
- Everyone strives for continuous improvement.
- Must build a culture of trust and learning not blame and fear.
- Develop even greater community engagement & responsibility
- A genuine commitment to work for a sustainable model for the Bailiwick.



- Working in partnership with KPMG to design a new Operating Model for health and social care in the Bailiwick.
- How we can best organise the system to improve the effectiveness and efficiency of service delivery.
- Meets the changing needs of the population and that is sustainable and equitable.
- Returning to the States of Deliberation in quarter 4 of 2017 with a Policy Letter.



- Over 250 stakeholders have completed questionnaires or been interviewed.
- Workshops have been held covering subjects such as:
 - Governance
 - Processes and enablers
 - Funding
 - Patient Case Study Care Pathways
 - Services (clinical and social)
- Engagement with other key health and social care system providers



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What do we want from you today?