



States of Guernsey Hospital Services

EMERGENCY DEPARTMENT

Accident at Work?

All attendances at the Emergency Department are chargeable.

If your attendance at the Emergency Department today is due to an accident at work, when you see the Consultant/Doctor/Nurse you need to request a Medical Certificate (Form IB) even if you are not being signed off work.

Once in receipt of this document upon discharge, you need to complete the form in full particularly the section which refers to an 'accident at work' and send the pink part to the Social Security Department, Edward T Wheadon House, Le Truchot, St Peter Port, forwarding the second part (Green) to your employer. Details of the benefit available can be found on the Gov.gg website.

The payment of fees incurred within the Emergency Department will then be paid as an Industrial Injury Benefit on the Gov.gg website.

Please note you must claim for your accident at work within 3 months or you may lose the right to benefit.

The Emergency Department are unable to retrospectively issue a Medical Certificate after you have been discharged. If you do not secure the certificate during your attendance at ED, in order to claim this benefit, you will need to see your GP who can issue a Medical Certificate for you. Please note a charge will be made by your GP for this service.

If we do not receive payment from the Social Security Department within a 6 week period following your attendance, an account will be sent to you directly.

If the Social Security Department will not pay for your ED attendance, it is your ultimate responsibility to pay our invoice. If you are recouping this cost directly from your employer, the payment of our invoice within the terms dictated on the invoice is still required.

If you have any questions or queries with regards to benefits available to you, please contact the Social Security Help Line Team on 01481 732507.