

Access to Public Information Response

October 23rd 2017

REQUEST UNDER THE CODE OF PRACTICE FOR ACCESS TO PUBLIC INFORMATION

Request sent on October 23rd 2017:

I have been referred to you from the Medical Specialist Group (Off Island's Team) to request statistics on Guernsey Pacemaker Patients' Travel.

I am involved in dialogue with the UK Ombudsman over a complaint against Flybe who offloaded a family member from an Exeter flight when she attempted to travel home following her pacemaker operation in April 2017. Flybe cited the reason for offloading her was that they **do not** carry pacemaker passengers back to Guernsey one day following an operation. I do not believe this to be true consequently I wish to ascertain the answer to the following question to pass on to the UK Ombudsman as further evidence in our case against Flybe.

Do any Guernsey patients fly back to Guernsey the day following their pacemaker procedure and if so, how many might this be? If a time parameter is required please use a 3 or 6 month period from either 2016 or 2017.

States of Guernsey response sent on October 26th 2017:

Following your request under the Code of Practice on Access to Public Information, please see below for a response from Health & Social Services.

37 new patients were referred for device implant between January 1st and December 31st 2016.

These figures include referrals for Permanent Pacemaker (PPM), Implantable Cardioverter Defibrillator (ICD), Cardiac Resynchronisation Therapy – Defibrillator (CRT-D) and Cardiac Resynchronisation Therapy –Pacemaker (CRT-P).

Of these 37 patients:

12 patients were discharged 1 day post implant

8 patients were discharged the same day as implant

4 patients were discharged the same day as implant but stayed overnight at Jurys before flying – this is usually because they are discharged from Hospital too late to catch the last flight

4 patients were discharged between 2 and 15 days post implant

2 patients were charter admissions and were discharged between 2 and 6 days post implant

6 patients were not treated with device implant

1 patient was not seen