

Future Guernsey – Priority Policy Area update (June 2019):

Future Guernsey Themes:	Our Quality of Life Our Community
Future Guernsey Outcomes:	Healthy Community One Community: inclusive and committed to social justice
Priority Policy Area:	Supported Living and Ageing Well Strategy (SLAWS)
Political Governance:	Policy & Resources Committee

Overview

SLAWS was agreed by the States of Deliberation in 2016. The strategy set out a number of recommendations in relation to the provision and funding of long-term care and support services provided to adults, aged 18+, in Guernsey and Alderney. The vision set out in the strategy is to have an adaptable and continuously improving care and support system in the Bailiwick of Guernsey that is fair, person-centred, enabling and sustainable.

The Policy & Resources Committee (P&RC) co-ordinates the States-wide activity to implement the strategy, working closely with the Committees *for* Health & Social Care (HSC), Employment & Social Security (ESS) and *the* Environment & Infrastructure (E&I), in addition to charitable/third sector organisations. The Strategy set out four key priorities for change:

- A better resourced and developed strategic planning function
- The addressing of social attitudes towards care, disability and ageing
- The reconfiguration of health and social care services to provide a greater emphasis on community-based, person-centred services (including those provided to carers)
- A radical overhaul of the funding of long-term care services and the operation of the Long-term Care Insurance Scheme in particular.

Some of these priorities are being addressed within other States' strategies, e.g. the Disability & Inclusion Strategy is aiming to introduce legislation to prevent discrimination towards individuals with a disability and their carers, or towards older citizens. HSC is addressing the reconfiguration of health and care services to provide a greater emphasis on community care in its Partnership of Purpose work. The care and support needs of the under-18's are addressed within the Children and Young People's Plan (CYPP).

The SLAWS Implementation & Engagement Group identified three priority work streams for 2018/19:

1. The development of a pilot for a new reablement service within Adult Community Services (ACS) to enable individuals to relearn the skills needed to be able to continue to live independently in their own homes, for example, following a hospital admission, illness or injury
2. The development of a Carers Action Plan to identify the services and support that should be available to support informal, unpaid carers in the community
3. The development of a policy letter addressing the strategic funding resolutions set out in the Strategy for consideration by the States of Deliberation.

Key Performance Indicators (KPIs) are being developed for the Strategy, which:

- monitor the extent to which the over-55's receiving care and support are supported to live independently
- track the level of general and mental health of individuals receiving care and support and of their carers
- assess whether the care system is financially sustainable and affordable in the medium to long term.

Work stream 1 – Reablement Service in Adult Community Services	
Brief overview:	The strategy directed HSC to investigate, as a matter of priority, the expansion of the range and availability of community care services, including, but not limited to, the expansion of services for rehabilitation and reablement for those recovering from hospitalisation.
Resourcing:	HSC established a reablement steering group to develop a business case for a pilot for a new reablement service within Adult Community Services which would enable service users to relearn the skills to enable them to continue to live independently in their own home. A reablement manager has been appointed.
Barriers to progress:	Funding for year 1 of the reablement pilot has been released from the Transition and Transformation Fund. It is envisaged that if the pilot is successful, then HSC will factor the ongoing operating costs into the Budget bid for 2020.
Next steps:	<ol style="list-style-type: none"> 1. Recruit team members for the reablement service. 2. Develop protocols and pilot the reablement service.
Any other comments:	It is anticipated that the reablement service pilot will be operational within Adult Community Services during 2019.

Work stream 2 – Carers Action Plan (CAP)	
Brief overview:	The strategy directed P&RC, in conjunction with HSC, ESS and appropriate third sector organisations, to develop, as a matter of priority, a Carers Strategy and to report to the States with its recommendations no later than June 2018. A CAP has been developed in conjunction with third sector partners which sets out the services and support that will be available to support informal, unpaid carers. The CAP was published on 30 th April 2019.
Resourcing:	A Carers Project Board was established with representation from officers from HSC, ESS and charitable/third sector organisations representing or involved with supporting carers. Officers from P&RC and ESS supported the Carers Project Board.
Barriers to progress:	A consultation was undertaken with carers in the first half of 2018, and policy proposals and a CAP were then developed. Funding to deliver the CAP needed to be secured during the usual Budget process. This caused a short delay to the project.
Next steps:	<ol style="list-style-type: none"> 1. A Carers Implementation Group has been established to co-ordinate the implementation of the CAP. 2. States of Guernsey to take forward the actions identified for the Government to take forward in the CAP. 3. Third sector organisations to take forward the actions for the third sector identified in the CAP.

Any other comments:	The CAP was published on 30 th April 2019 and is available at the following link: https://www.gov.gg/carersactionplan
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Work stream 3 – Strategic Funding Resolutions	
Brief overview:	<p>The SLAWS strategic funding resolutions directed ESS to:</p> <ol style="list-style-type: none"> i. Increase the contribution rate to the Long-term Care Insurance Fund (LTCF) by 0.5% from 1 January 2017. ii. Investigate the implications of the principle that the LTCF should cover care and support costs only, with payments for accommodation and living costs being the responsibility of the person receiving care. iii. Investigate the implications of the principle that the LTCF should be extended to cover the cost of care and support at home. iv. To keep under review whether there is a strategic, long-term financial need to introduce (a) the inclusion of capital assets in any means-testing of benefits from the LTCF, and (b) the capping of care costs to set out the respective funding liabilities for individuals and the States.
Resourcing:	An officer from ESS has been assigned to this workstream. In addition, officers from P&RC have been providing accounting support and policy analysis.
Barriers to progress:	ESS has implemented the contribution increase to the LTCF by 0.5% from 1 st January 2017. Considerable financial analysis has been undertaken to separate the costs of care and support from the accommodation and living expenses. A Special Committee meeting has been constituted involving Members of ESS, HSC and P&R. Nevertheless the issues are complex, inter-related and there are no simple solutions. This workstream is therefore running behind schedule.
Next steps:	<ol style="list-style-type: none"> 1. Consultation with care homes on draft funding proposals. 2. ESS to submit a policy letter on the SLAWS strategic funding resolutions for consideration by the States of Deliberation by the end of 2019.