

# Longue Hougue - Household Waste and Recycling Centre

## *SITE INFORMATION*

### Introduction

The island's Waste Strategy endorses and implements the principles of the **Waste Hierarchy**. The top priority being **Prevention** of waste, followed by **Reuse**, then **Recycling**, then **Recovery** and lastly **Disposal**.

The purpose of the Longue Hougue Recycling Facility is to enable householders to deposit household items for reuse, recycling, recovery or disposal.

Items currently collected at this site for reuse are being managed by our charity partner GO. This arrangement will benefit our environment by reusing and upcycling unwanted items, while also providing training and employment opportunities. GO use the money raised through the items they sell in their shops to train some of Guernsey's young people for work. Their aim is to build their confidence and increase social skills. More information can be found at [go-on.org.gg](http://go-on.org.gg)

### Opening hours

<b>Monday:</b>	8am – 4pm
<b>Tuesday:</b>	8am – 4pm
<b>Wednesday:</b>	8am – 4pm
<b>Thursday:</b>	Closed
<b>Friday:</b>	8am – 4pm
<b>Saturday:</b>	8am – 4pm
<b>Sunday:</b>	8am – 12pm
<b>Bank Holidays:</b>	Closed

### Site rules

1. No commercial waste
2. Unacceptable items may not be deposited at this site. A list of acceptable and unacceptable items for deposit is available from site staff and on our website [www.gov.gg/recycling](http://www.gov.gg/recycling).
3. ALL visitors to the site must report to site staff **BEFORE** unloading and must comply with staff instructions at all times.
4. Site users not complying with the site rules (and code of conduct) may be asked to leave the site.
5. Children (under the age of 12) must remain in the vehicle at all times and pets are not permitted on site.
6. We advise the use of suitable footwear and gloves when using the site.
7. No smoking, eating or drinking permitted on site.
8. Unauthorised removal of any item(s) may result in a criminal prosecution.
9. Abuse or violence against staff will not be tolerated and may be reported to the police.

### Items accepted for recycling \*

Air conditioning units	Gas cylinders (not welding)	Polythene (clear and clean)
Batteries – household & car	Glass (drinking glasses, vases, plate glass, etc.)	Pottery
Bicycles	Hand tools (metal)	Power tools
Bricks/blocks (whole)	Hardcore/uncontaminated inert waste (maximum 3 refuse bags or equivalent)	Printer cartridges
Bubblewrap (clear & clean)	Low energy light bulbs	Radios & stereos
Cardboard	Mattresses (charges apply, see below)	Scrap metal
CD & DVD players	Metal fixings	Small appliances
CDs & DVDs (including cases)	Microwaves	Taps
Ceramic tiles, plates & pots	Motor oil	Television equipment
Clothing & shoes	Nails, screws, bolts	Toilets & washbasins
Cookers	Paint (minimum half a tin)	Tumble driers
Cooking oil	Pans	uPVC windows & doors
Computers/screens/printers	Paving slabs (whole)	Vacuum cleaners
Cutlery (metal)	Plastic containers (clean)	Washing machines
Electrical cable	Plastic toys (large)	Wooden doors (reusable)
Fire extinguishers	Polystyrene	
Flower pots (whole)		<b>Kerbside materials</b>
Fluorescent tubes		Blue & clear kerbside bags
Fridges & freezers		Food waste
Furniture- metal & plastic		Glass

### Items accepted for disposal \*

General household waste i.e. black bags  
 Wood  
 Furniture (including soft furnishings) if not accepted for reuse  
 Polythene that is not clear and clean such as coal/compost sacks

Items taken for disposal are charged at £2.50 per bin sack. The charge is based on a standard bin sack of 90 litres capacity. Non-bagged and oversize bagged waste is charged at a rate based on the volume equivalent to a 90 litre standard bin sack. A guide list of standard charges, based on this formula, for specific items is as follows:

Item/Materials	Indicative Charge
<b>Standard Charge:</b>	
Black Sacks/Bags (90 litre) or equivalent	£2.50 per bag or equivalent
<b>Beds/Bedding:</b>	
Cot Mattress	£5.00
Single Mattress	£7.50
Single Bed Base	£5.00
Double Mattress	£15.00
Double Bed Base	£12.50
<b>Furniture:</b>	
Single Armchair	£5.00
2 Seater Settee	£10.00 - £12.50
3 Seater Settee	£12.50 - £15.00

## Items not accepted \*

### **Any items from a commercial source**

Any items which could cause pollution/contamination

Asbestos (any form)

Chemicals (any form)

Clinical waste

Fibreglass

Garden waste

Powders or loose fibres

Welding gas cylinders

**\*Please note, these are not definitive lists and are subject to change.**

*For more information, contact the Waste & Recycling Team using the contact details at the end of this document, or speak to a member of staff on site.*

## Site ethos

The ethos of the site is to create a safe and welcoming environment where the staff and members of the public can work together with mutual respect and decency for the benefit of both the Island and the environment.

The States of Guernsey will not tolerate any intimidation or abuse on site, be that to site staff or site users. Users of the facility that do not abide by this shall be issued with a verbal or written warning, which could result in persistent offenders being banned.

Equally the States of Guernsey will not tolerate such behaviour from its staff. Should you have any concerns in this respect please ask to speak to the Site Supervisor. If this is not possible, a formal complaint should be made in writing to:

The Manager  
Waste Services & Environmental Monitoring  
States Works  
La Hure Mare  
Vale  
GY3 5UD

## Code of conduct

### **What is expected of site users?**

Above all else, site users are expected to behave in a safe, polite and courteous manner, abide by the site rules, and follow the instructions of site staff at all times.

Site users are expected to enter into the 'spirit' of the site; however the site operations are licenced and follow legislation, laid down under the Environmental Pollution (Guernsey) Law, 2004. Guernsey Waste has a duty of care and is required to take reasonable measures to prevent any contravention of the Law by any other and such activities may be reported to the Director of Environmental Health and Pollution Regulation.

### What is expected of site staff?

The primary function of the site staff is to ensure the safe and efficient operation of the site. For the most part this will involve directing site users to the correct areas when dropping items off, ensuring the site rules are abided by, and answering any queries users may have. From time to time they may be required to close areas of the facility to enable the safe collection of recyclables by the Guernsey Waste's site operators or recycling partners and it is during these times that patience from members of the public would be appreciated.

Staff are not there to unload vehicles for site users, however they are available to provide assistance if required. This assistance will be undertaken at the vehicle owner's risk.

Staff **must always** remain polite and courteous, and are expected to manage the site in an open and transparent manner, and maintain the site so that it is clean and tidy. Should you consider that these principles are not being upheld, you should, in the first instance, speak to the Site Supervisor.

### Data disclaimer

Computers, smartphones and similar devices may contain personal data and other information that can be recovered from the hard disk or memory, even after steps to delete that information, including reformatting or rewriting over disks and drives.

If you dispose of unwanted equipment of this type **it is your responsibility** to ensure that all information has been securely removed, if necessary by specialist contractors.

**No responsibility** is accepted by the States of Guernsey or the operators of this Site for any loss or damage of any description however that might arise and of whatever nature resulting from the disposal of any such equipment at this Site and its subsequent recycling, recovery or acquisition by any third party.

**In disposing of such equipment you accept and agree to the terms and conditions of this disclaimer.**

### Site licence

The site is licensed by the Director of Environmental Health and Pollution Regulation under the Environmental Pollution (Guernsey) Law, 2004. Under this law the licence holder, States of Guernsey Trading Assets, has a duty of care to 'prevent any contravention of this Law by any other person' and 'to transfer the waste only to a person who may lawfully handle the waste'.

CCTV cameras are in operation on this site and may be used as evidence of suspected offences.

### Contact us

Telephone: 01481 231234

Email: [recycle@gov.gg](mailto:recycle@gov.gg)

[www.gov.gg/recycling](http://www.gov.gg/recycling)



RecycleforGsy



@recycleforgsy