

QUESTIONS PURSUANT TO RULE 11 OF THE RULES OF PROCEDURE

From	Deputy J.A.B. Gollop
To	President, States' Trading Supervisory Board
Subject	Airport security
Date of questions	04.06.2019
States' Meeting	12.06.2019

Question 1

Will the Senior Airport Management and Directors of Guernsey Ports be working with the STSB board in listening to apparent customer feedback response and complaints about some aspects of the modernised airport departures security situation?

Question 2

How true, from an STSB perspective, is the allegations and assertions sometimes made that some security screening personnel have been unnecessarily insensitive or overzealous with low risk air passengers?

Question 3

Will the STSB at operational level be open to providing additional customer care and disability condition awareness training for all Airport and airline ground staff to ensure smoother communications, passenger care and news information updates?