



EY Providers - Frequently Asked Questions	
Question	Response
Staffing	
First Aid has expired during lockdown, what can I do?	All first aid certificates will be extended until training commences. Staff then have four months from date of expiry to retrain. Settings to notify SEYT of expiry and when retrained.
Safeguarding has expired during lockdown, what can I do?	All safeguarding certificates will be extended until training commences. Staff then have four months from date of expiry to retrain. Settings to notify SEYT of expiry and when retrained. Any current safeguarding issues should be talked through with Linda Roberts.
Food Hygiene has expired during lockdown, what can I do?	You must complete your food hygiene certificates on line and these must remain up to date.
Do we need to complete a Covid-19 prevention course?	This is not a statutory requirement and does not replace your statutory requirements regarding enhanced cleaning. There are online course staff can complete for awareness which you may consider, check they are reputable and correct and are giving accurate information regarding the Bailiwick's requirements.
I have a new member of staff beginning. Are all the checks the same?	The checks and guidance around new staff members have not changed. All documents must be in place and seen by SEYT before they start work.
Can someone who is working in another place of work also work in a preschool/ nursery?	Yes unless they are working in a care home or in a hospital/ hospice/ persons home with the elderly and vulnerable and then no they would NOT be allowed to also work in your nursery or preschool
Do I need to wash my hair and tie it up daily?	You are required to ensure your personal hygiene is kept to a high standard of cleanliness including washing your hair regularly. You can do this daily (evening or morning) it is recommended hair is tied up when working.
Do I need to change my clothes daily?	Yes you are required to have high standards of hygiene including clean clothes daily.
Can we use public transport to get to work?	Yes if you have no alternative, you will be required to change into your work uniform when you arrive at your place of work.
PPE	
What PPE is required?	Gloves and aprons should be worn when cleaning equipment. See Enhanced Guidance for more detail. Masks are not required even for nappy changing.
Are we able to access hand sanitiser and cleaning products from SEYT?	No, unfortunately these need to be provided by you as private businesses
Do we have to use hand sanitisers with children?	You must ensure all children wash their hands regularly with soap and water, including babies. Children who are able to effectively use hand sanitisers should do so, this will not be appropriate for babies and for some of our older children.
What is classed as a high temperature?	37.8°C or above





Provision	
Can we visit the beach or park with a group of children?	Yes. As long as enhance hygiene standards are met and you ensure children will not interact with the general public. When using public toilets, procedures need to be in place to ensure toilets are clean before and left clean after use, supervise hand washing and stop members of the public from using the toilets when children are using them to ensure physical distancing.
Are allowed to apply sun cream?	Yes, please ensure you follow your sun safety requirements. All children need to have sun cream when outside and wear a hats see https://www.skcin.org/sunSafetyAndPrevention/childrenBabiesAndToddlers.htm for information and guidance. Hats must be washed daily and sun cream should be applied individually washing hands in between each application as per usual requirements.
Can we offer settling in session with new parents as per our policy for new starters?	Not in phase 4, this should be left until phase 5 and may require some slight amendments.
Can we have parent meetings?	Out of hours visits would be appropriate, however the Provider must undertake a pre visit phone call to ensure all visitors are symptoms free and are not in contact with a confirmed case.
Do we have to pack away or can we leave resources out if no one else is going to touch it?	You can leave out resources if you can be certain no one is going to be using the space and the door is locked.
Can we use a mini bus or car to transport – subject to insurance and risk assessment/ permission etc.?	We are recommending load to 50% seated capacity only in a mini bus (over 8 seats). You must only use your car if it is essential to do so. If you are transporting in a car please keep this to a minimum and walk where possible. If you do need to use a car, it must be cleaned daily and car seats washed at least at 60°.
Are children allowed to ‘top and tail’ when sleeping?	No, they need individual sleeping spaces at a minimum of 1 metre apart, this is not a situation where social distancing cannot be applied so it must be. Usual safe sleeping requirements apply e.g. regularly checked, well ventilated etc.
Could a Provider arrange an evening visit with a new child and parent for up to an hour, no other children and one member of staff, full enhanced cleaning would take place and no one else in the building?	Yes
Similarly could a provider show a prospective parent round in the evening when no children or others would be there, enhanced cleaning applies?	Yes
Can children take home artwork/ craftwork/ models that they have made at Nursery?	Yes, the risk of transmission on paper is quite low and it is likely it will only be their child touching it. However, to be really safe the provider could keep it in a plastic wallet and send it home after 72 hours and the wallet could be wipeable.
Other	



What is the first date I can open?	Providers that have remained open during the COVID-19 lockdown phases can continue to operate under guidance from phase 2/3 as you have been whilst paperwork is completed, submitted and signed off by SEYT. Once this is in place Providers can extend their offer to all families from 1 st June 2020 under Phase 4 requirements. Closed settings can open as soon as paperwork is completed, submitted and signed off by SEYT from 1 st June 2020 at the earliest under Phase 4 requirements. You can chose to delay your reopening and use a phased approach as necessary for you and your workforce.
I have 2 vulnerable children attending from other nurseries. Where do I stand if those nurseries choose not to open?	These children still need to remain as a priority if they are staying with you. Discussions with parents and other providers around placements need to focus on the individual child's needs.
Can a child attend more than one provision/ childminder?	Yes they can attend up to two settings including a childminders.
Can outside business e.g. French, Dance, Signing begin to come back in and offer sessions in our Provision?	No not in Phase 4.
Resources	
Can we use crayons or chalk?	Consider a pack of resources such as scissors, glue, pencils crayons for each child. If this isn't feasible only put out some and rotate media so they are not reintroduce for a minimum of 72 hours. Chalk cannot be used unless it is disposed of after use as it cannot be cleaned.
Can we have water play?	Not as a water tray. Water can be used for washing with detergent (e.g. washing dolls, cars etc.) individual containers can be used for water painting, watering plants and investigations.
Can we use a paddling pool?	No shared water play is not permitted in phase 4
Can I still have rugs / mats?	No. Unless you can clean them daily in a hot wash (over 60°)
Can we have gym mats rather than rugs?	Yes, as long as they can be wiped clean
Can I still have playdough?	Not for communal use. Individual pots named for each child can be kept. Or you can make individual playdough for a child to use and take home.
Can we use jigsaws and board games?	Yes but put them away for 72 hours after each use so ensure they are on a rota.
Can we use Milton?	Yes, using a net bag to clean small world, construction, cars etc. in soapy water followed by a bucket of Milton for minimum of 20 minutes then air dried. Also consider using the dishwasher where it's safe to do so.
Can we use sand trays or sandpits?	No sand pits can be used in Phase 4. Individual sand trays can be used and either disposed of or put away for a minimum of 72 hours before they are reintroduced to an individual. This applies to kinetic sand also.
Can we use trampolines?	Trampolines are not recommended for use with children under 6 years old. If you use a trampoline with 6+ year old then it will need to be cleaned after each use and ensure safety risk assessments are in place.
Can we have books out?	Yes organise you books so a selection can be used in a daily



	rota ensuring they are left for a minimum of 72 hours before being reintroduced again.
Can we use sensory play?	Not for a group activity, you can use individual containers/ trays which can be used by one child and then discarded.
Can we have dolls clothes out?	Yes if you can wash them daily at 60°+
Can we use buggies like this to take babies out?  	No, this would not be allowed in phase 4 but yes in phase 5. <u>Evacuation trollies MUST be used if required in an emergency e.g. fire</u>
Can we use double buggies when taking children out for their recreational time and/or school pickups??	No not in phase 4. If you need to use side by side double buggies (tandem would be slightly better – one in front of the other) you should consider not going out until phase 5 and use your outside space. You also need to consider how you are going to manage physical distancing if taking the children out as there will be more than one child to observe at once. Regarding pick-ups, you may only use these if there is no other option and you MUST limit the time they are in use. Please be reassured that these steps are only for phase 4, there will be more relaxation when we move to phase 5.