

Community Survey

Background

The Health & Social Care Committee have asked for a survey to be undertaken in order to understand the public's experiences of the past three months. The Integrated Community Cell has also asked for some information to be gathered regarding the impacts of the coronavirus pandemic and actions taken to slow its spread on the mental health of the community. There is a desire to capture information while it is still fresh in the public's minds. These requirements have been developed into the combined research proposal, set out in this document.

Aim

The aim is to gather information to enable the States to better understand public experiences of lockdown:

- How the public felt about the restrictions that were put in place: the positives and the negatives
- Whether there were additional or different challenges faced by those:
 - Based on which Island they lived in within the Bailiwick
 - Who were shielding
 - Who are carers (of school age children, the vulnerable and those with special needs)
 - With chronic physical or mental ill-health
 - Who are at higher risk of domestic abuse
 - Who are critical workers
 - Whose incomes reduced
 - Who were bereaved during lockdown
 - Who were pregnant or had a baby during lockdown
 - With close relatives in residential /care homes, the hospice or hospital during lockdown
- What the States did well, in public opinion, and what could have been done better in terms of:
 - Provision of information
 - Provision of services
- Thoughts on recovery strategy and perceived opportunities / threats

This information will be used by the States to make improvements if the Bailiwick has to go back into an earlier phase of lockdown. It will also be used to help planning for any future pandemics. Additionally, it could be used to inform the States' decisions about recovery and service transformation.

This survey is for members of the community aged 16 years or over who were resident in the Bailiwick of Guernsey during lockdown.

If you require this questionnaire in a different format, for example large print, a paper copy, or in a different language, please contact 07839 121515 or comms@gov.gg.

Queremos obter notícias suas. Se desejar receber este questionário num formato diferente, por exemplo uma impressão em grandes carateres, ou num idioma diferente, queira por favor contactar-nos.

Mēs vēlamies dzirdēt no jums. Ja jums nepieciešama šī aptauja citā formātā, piemēram, liela izmēra drukāšanai vai citā valodā, lūdzu, sazinieties ar mums.

Chcemy poznać Twoją opinię. Jeśli potrzebujesz tej ankiety w innym formacie, przykładowo z większą czcionką lub w innym języku, skontaktuj się z nami.

If you have any questions or concerns about this survey, please contact 07839 121515 or comms@gov.gg.

Introduction

The survey is confidential and any information you provide will be treated in the strictest confidence. It will be used for research purposes only and it will not be possible to identify any particular individuals in the results.

The survey should take approximately 60 minutes to complete and taking part is completely voluntary. You are free to stop at any time and to skip any questions you do not wish to answer.

Your answers will be kept securely for up to six months, will be only accessible to the research team, and will be deleted once the research is finished.

This survey is being undertaken by the Data & Analysis service on behalf of the States of Guernsey. The States of Guernsey will process any personal data that you submit using this form in accordance with the Data Protection (Bailiwick of Guernsey) Law 2017. For further information on how any personal data you provide will be processed, please refer to the Fair Processing Notice Community Survey - June 2020 document on this page: https://gov.gg/DP.

Thank you for your time and your valuable contribution.

By filling in answers to the questions, you give your consent to your personal data, provided through this survey, being processed by the controller in accordance with the fair processing notice provided above.

Where the questions are multiple choice and have boxes next to the different options, please put a tick in the relevant answer/s. Otherwise, please fill in as the question asks.

About you

These questions will help us check the survey responses are representative of the community and explore any patterns or trends in people's experiences.

| 1. Ar | e you? |
|-------|---|
| | Female |
| | Male |
| | Prefer not to say |
| | Prefer to self-describe (please state below) |
| | |
| 2. In | what year were you born? (Please write a four-digit year below; e.g. 1990) |
| 3. W | hat is your country of birth? |
| Γ | Bailiwick of Guernsey |
| | UK and Northern Ireland / Republic of Ireland / Jersey |
| | ☐ Latvia |
| | Poland |
| | Portugal |
| | Prefer not to say |
| | Other (please state) |
| 4. W | hat is your main Island of residence? |
| Γ | Guernsey / Herm / Jethou |
| | Alderney |
| | Sark / Brecghou |
| | Prefer not to say |
| meai | you have any longstanding illness, disability or infirmity? By longstanding illness, we any condition that has lasted (or is expected to last) at least 12 months. Include any lems related to old age. |
| | Yes |
| | □ No |
| | Prefer not to say |

| 6. Thin all that | king of these conditions and/or illnesses, would you describe yourself as having? Tick apply. |
|------------------|---|
| П | A physical disability |
| | A long-term illness |
| | A mental or emotional health condition |
| | Don't know |
| | Prefer not to say |
| | Other (please state) |
| 7. Are | you pregnant or have you had a baby within the past 6 months? |
| | Yes |
| | No |
| | Prefer not to say |
| | ch of the following best describes your work situation just before lockdown (which on 25 March 2020)? |
| | Employed |
| | Self-employed |
| | In full time education or training |
| | Retired |
| | Unable to work due to longstanding illness, disability or infirmity |
| | Not employed, but seeking employment |
| | Not employed and not seeking employment |
| | Prefer not to say |
| | Other (please specify) |
| 9. Wer | e you classed as a critical, essential or key worker during lockdown? |
| | Yes |
| | No |
| | Don't know |
| | Prefer not to say |
| 10. Wh | nich sector do you work in? |
| | Construction |
| | Wholesale, retail (shop work) and repairs |

| | Hostelry | |
|--|---|--|
| | Transport and storage | |
| | Information and commu | nication |
| | Finance | |
| | Real estate activities | |
| | Professional, business, se | cientific and technical activities |
| | Administrative and busin | ness support service activities |
| | Public administration | |
| | Education | |
| | Human health, social and | d charitable work activities |
| | Arts, entertainment and | recreation |
| | Other personal/househo | ıld service activities |
| | Prefer not to say | |
| | Other (please state) | |
| | | |
| 11. Inc very st addres people | tart of lockdown on 25 Ma | by people made up your initial household "bubble" at the arch 2020? You should also include people living at other but with shared care of children. Please write the number of |
| Aged 5 | 5 to 15 years | |
| Aged 1 | 16 to 64 years | |
| Aged 6 | 65 years or older | |
| Prefer | | |
| | not to say | |
| salarie | hat was your total gross hes, bonuses, businesses, in | ousehold income last year? Please include all income from exestments, interest, family allowance, maintenance and any other income sources. |

| | £60,000 - £79,999 |
|--------|--|
| | £80,000 - £99,999 |
| | £100,000 or more |
| | Prefer not to say |
| 13. Wh | nat type of housing did you live in just before lockdown? |
| | Owned outright (including leaseholds) |
| | Buying with a mortgage (including leaseholds) |
| | Renting from private landlord |
| | Renting from the States, Guernsey Housing Association or Alderney Housing Association (including extra care housing) |
| | Partially owned (part rent and part mortgage) |
| | Living rent free, or paying a small rent e.g. to parent(s) or friend(s) |
| | Residential or nursing home |
| | Accommodation provided with job |
| | Prefer not to say |
| | |
| | Other (please state) |
| | Other (please state) |
| | Other (please state) you have a garden or outdoor space at home? Select all that apply. Leave all blank if ve no outdoor space other than for parking. |
| | you have a garden or outdoor space at home? Select all that apply. Leave all blank if |
| | you have a garden or outdoor space at home? Select all that apply. Leave all blank if ve no outdoor space other than for parking. |
| | you have a garden or outdoor space at home? Select all that apply. Leave all blank if ve no outdoor space other than for parking. I have a private garden |
| | you have a garden or outdoor space at home? Select all that apply. Leave all blank if ve no outdoor space other than for parking. I have a private garden I have a private patio, balcony or similar small outdoor space |
| you ha | you have a garden or outdoor space at home? Select all that apply. Leave all blank if ve no outdoor space other than for parking. I have a private garden I have a private patio, balcony or similar small outdoor space I have access to a shared garden |
| you ha | you have a garden or outdoor space at home? Select all that apply. Leave all blank if ve no outdoor space other than for parking. I have a private garden I have a private patio, balcony or similar small outdoor space I have access to a shared garden I have access to a shared patio, courtyard or similar outdoor space you have access to the internet at home (via any device, such as a computer, laptop, |
| you ha | you have a garden or outdoor space at home? Select all that apply. Leave all blank if ve no outdoor space other than for parking. I have a private garden I have a private patio, balcony or similar small outdoor space I have access to a shared garden I have access to a shared patio, courtyard or similar outdoor space you have access to the internet at home (via any device, such as a computer, laptop, ablet, mobile phone, smart TV or games console)? |
| you ha | you have a garden or outdoor space at home? Select all that apply. Leave all blank if we no outdoor space other than for parking. I have a private garden I have a private patio, balcony or similar small outdoor space I have access to a shared garden I have access to a shared patio, courtyard or similar outdoor space you have access to the internet at home (via any device, such as a computer, laptop, ablet, mobile phone, smart TV or games console)? Yes, my household has access and I use it at home |
| you ha | you have a garden or outdoor space at home? Select all that apply. Leave all blank if we no outdoor space other than for parking. I have a private garden I have a private patio, balcony or similar small outdoor space I have access to a shared garden I have access to a shared patio, courtyard or similar outdoor space you have access to the internet at home (via any device, such as a computer, laptop, ablet, mobile phone, smart TV or games console)? Yes, my household has access and I use it at home Yes, my household has access, but I don't use it at home |

Experience of lockdown

Everyone will have had a different experience of lockdown and we would like to capture some of this information while it is still relatively fresh in your mind. It can be used to inform plans in the event of needing a return to stricter lockdown, another pandemic in future and also our recovery.

| 16. Ho | w did you get your information about lockdown rules? Tick all that apply |
|---------|---|
| | I watched the States' media briefings |
| | I read the Guernsey Press or Bailiwick Express |
| | I read the States' flyers/leaflets delivered by Guernsey Post |
| | I listened to Island FM or BBC Guernsey on the radio |
| | I watched the Channel TV or BBC news on the TV |
| | I followed the States' social media accounts |
| | I followed other social media accounts |
| | I used the gov.gg websites |
| | I called the States' helpline(s) or emailed |
| | From family or friends |
| | Other (please state) |
| | |
| | |
| 17. We | re you able to access information in your first language? |
| | Yes |
| | No |
| | Don't know |
| | Prefer not to say |
| 18. Cou | uld we have done anything to make information more accessible to you? |
| | No |
| | Don't know |
| | Prefer not to say |
| | Yes (please state) |
| | |
| | |
| 19. We | ere there any aspects of the lockdown restrictions that we could have explained |
| | No No |
| | Don't know |
| | |
| | Prefer not to say |

| Yes (please state below) |
|---|
| |
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| 20. Were there any particular aspects of the lockdown restrictions you didn't think were fair |
| or justified? |
| □ No |
| |
| ☐ Don't know |
| ☐ Prefer not to say |
| \square Yes (please state below) |
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| 21. Were there any restrictions you expected or wanted us to put in place, which we didn't? |
| \square No |
| ☐ Don't know |
| ☐ Prefer not to say |
| Yes (please state below) |
| in tes (piedse state below) |
| |
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22. On reflection, what overall impact did lockdown have on the following factors of your life?

| 1110; | | | | | | | |
|---|----------------------|----------|---------|----------|-------------------|-------------------------|-----|
| | Strongly negative | Negative | Neutral | Positive | Strongly positive | Prefer not to say | N/A |
| Your physical health | | | | | | | |
| Your fitness | | | | | | | |
| Your sleep quality | | | | | | | |
| Your weight | | | | | | | |
| Your mental health | | | | | | | |
| Your anxiety and/or stress levels | | | | | | | |
| Your personal relationships | | | | | | | |
| Your personal safety and/or security | | | | | | | |
| Your personal finances | | | | | | | |
| The standard of accommodation you live in | | | | | | | |

Working

Most people's work was impacted in some way by lockdown. Detailed information on this topic has been gathered from administrative data, the Community Monitoring Tool and various other surveys, so there are only two questions in this section, which will help us interpret the information gathered from those other sources.

| | | Strongly negative | Negative | Neutral | Positive | Strongly positive | Prefer not to say | N/A |
|--------------------------------------|---|---|--|--|--|--|--|-------------------------------------|
| learnir | rofessional g and/or pment | | | | | | | |
| Your w | ork-life balance | | | | | | | |
| 25. Yo | u can expand o | on your ans | swer here i | f you wish | : | | | |
| | | | | | | | | |
| | | | | | | | | |
| Educa | ation | | | | | | | J |
| Most has be sectio 26. Ha | people's educa en gathered vi n. s lockdown car | ia various s used you to | surveys on | this topic, ate or chan | so we just | ask two qu | uestions in t | this |
| Most has be sectio 26. Ha | people's educaten gathered vin. s lockdown can the following | ia various s used you to ways? Tick | curveys on o re-evalua all that ap | this topic, ate or chan ply. | so we just ge your ed | ask two qu | uestions in t | chis oices in |
| Most has be sectio 26. Ha | people's educa en gathered vi n. s lockdown car | ia various s used you to ways? Tick oned startir | o re-evalua all that ap | this topic, ate or chan ply. ourse or qu | so we just ge your ed | ask two qu | uestions in t | chis oices in |
| Most has be sectio 26. Ha | people's educaten gathered vins. s lockdown carthe following to the postpo | used you to ways? Tick ened startin I was part | o re-evalua all that ap ng a new co way throug | this topic, ate or chan ply. ourse or qu gh | so we just ge your edualification | ask two quuducation or or continu | iestions in t training ch | his oices in rting |
| Most has be sectio 26. Ha | people's educaten gathered vin. s lockdown can the following the following with the one I have change | used you to ways? Tick oned startin I was part o | o re-evalua all that ap ng a new co way throug | this topic, ate or chan ply. ourse or qu gh fication(s) | so we just ge your edualification I had prev | ask two que decision or continutions iously start | training ch ting / re-sta | his oices in rting |
| Most has be sectio 26. Ha | s lockdown can the following of the following of the the postpo with the one I have change start | used you to ways? Tick oned startin I was part o ed the cour | o re-evalua all that ap ng a new co way throug se or quali | this topic, ate or chan ply. ourse or qu gh fication(s) | ge your edualification I had previou | ask two que decision or continutionsly start | training ch ting / re-sta ted or plann | chis oices in rting ned to |
| Most has be sectio 26. Ha | s lockdown can the following of I have postpo with the one I have change start I have left full | used you to ways? Tick oned startin I was part o ed the cour I-time educ ng in full-ti | o re-evalua all that ap ng a new co way throug se or quali | this topic, ate or chan ply. ourse or qu gh fication(s) | ge your edualification I had previou | ask two que decision or continutionsly start usly planne | training ch ting / re-sta ted or plann | chis oices in rting ned to |
| Most has be sectio 26. Ha | seeople's educate gathered vin. s lockdown can the following with the one I have change start I have left fullowing the following the change start I have left fullowing the following | used you to ways? Tick oned startin I was part o ed the cour I-time educ ng in full-ti | o re-evalua all that ap ng a new co way throug se or quali | this topic, ate or chan ply. ourse or qu gh fication(s) | ge your edualification I had previou | ask two que decision or continutionsly start usly planne | training ch ting / re-sta ted or plann | chis oices in rting ned to |
| Most has be sectio 26. Ha | beople's educate gathered vin. s lockdown care the following with the one I have change start I have left full I am continuit Prefer not to | used you to ways? Tick aned startin I was part o ed the cour I-time educ ng in full-ti say | o re-evalua all that ap ng a new co way throug se or quali | this topic, ate or chan ply. ourse or qu gh fication(s) | ge your edualification I had previou | ask two que decision or continutionsly start usly planne | training ch ting / re-sta ted or plann | chis oices in rting ned to |

| 27. You can expand on your answer here if you wish: |
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| Income and Expenditure |
| Most people's spending patterns have been impacted by lockdown and some people's incomes have too. We'd like to try and understand whether there has been a positive or negative impact on your finances overall. |
| 28. How was your household income impacted by lockdown? |
| ☐ It increased |
| \square It stayed about the same |
| ☐ It decreased |
| ☐ Don't know |
| ☐ Prefer not to say |
| 29. How was your household expenditure impacted by lockdown? |
| ☐ It increased |
| \square It stayed about the same |
| ☐ It decreased |
| ☐ Don't know |
| ☐ Prefer not to say |
| 30. During lockdown, did you delay any purchases or defer or spread any payments due to a lack of funds (e.g. bills, rent, mortgage or other goods and services)? |
| ☐ Yes |
| □ No |
| ☐ Don't know |
| ☐ Prefer not to say |

| expenditur | lockdown, did you or your household fund your personal / household e any differently to normal (including receiving income support from the States, if too so before lockdown)? |
|-------------|---|
| ☐ Yes | |
| ☐ No | |
| ☐ Dor | n't know |
| ☐ Pre | fer not to say |
| 32. Which | of the following did you use? Tick all that apply |
| | dit card, overdraft, loan or other form of credit from a bank or lending anisation |
| Loa | n or gift from a friend or family member |
| Sav | ings |
| | ome Support or Hardship funding from the States |
| ☐ Dor | n't know |
| Pre | fer not to say |
| Oth | er (please state) |
| 33. How wa | as the amount of money you personally donated to charities been affected by |
| lockdown? | |
| ☐ It in | creased |
| ☐ It st | ayed about the same |
| ☐ It d | ecreased |
| ☐ Dor | n't know |
| ☐ Pre | fer not to say |
| 34. Did you | switch suppliers for any of your regular purchases? |
| □ Isw | ritched to using more suppliers based within the Bailiwick |
| □ I ke | pt using the same suppliers as before |
| □ Isw | ritched to using more suppliers based outside the Bailiwick |
| ☐ Not | applicable |
| Pre | fer not to say |
| | |

| 35. On reflection, dur following? | ing the la | iter stage | s of lock | down hov | w were yo | our exper | riences o | f the |
|--|----------------------|------------|------------|-----------|-------------------|---------------|-------------------------|-------|
| J | Strongly negative | Negative | Neutral | Positive | Strongly positive | Did not do | Prefer not to say | N/A |
| Visiting local shops | | | | | | | | |
| Visiting local takeaway or eat-in food and drink outlets | | | | | | | | |
| Ordering from local suppliers by phone | | | | | | | | |
| Ordering from local suppliers by email | | | | | | | | |
| Ordering from local suppliers via a website | | | | | | | | |
| | | | | | | | | |
| Staying at home, some, some, some, some standard sections in this section is at the section in this section in this section is at the section in this section in this section is at the section is at the section in this section is at the sec | we aske | ed people | to stay a | at home t | • | our com | nmunity. | The |
| 37. Did you or anyone Fick all that apply | e else do | any of the | e followii | ng during | g or in pre | paration | for lock | ?nwok |
| Temporarily m household bul | | t to other | accomn | nodation | in order t | to be sep | arate to | your |
| \square Temporarily m | noved in t | to join yo | ur house | hold bub | ble | | | |
| ☐ Permanently r | noved oເ | ut of your | househo | old bubbl | e | | | |
| ☐ Permanently r | noved in | to your h | ouseholo | l bubble | | | | |
| ☐ Prefer not to s | ay | | | | | | | |
| ☐ None of the al | oove | | | | | | | |

| Other change to living arrangements (please specify) |
|--|
| 88. Did you or other members of your household bubble need to self-isolate during ockdown? Self-isolating (also called quarantining) means staying away from all other beople, including members of the same household. It was needed when someone travelle nto the island, was tested for COVID-19, had a confirmed infection, symptoms or was a close contact of someone with a confirmed infection. |
| ☐ Yes |
| □ No |
| ☐ Don't know |
| ☐ Prefer not to say |
| 39. How long did you need to self-isolate for? |
| 10. You can provide feedback on this experience here if you wish: |
| |
| |
| Bubbling We've had mixed reviews about the bubble analogy that was used during the exit from ockdown. It was used to help explain how people could gradually increase the number of people they were in close physical contact with, in a controlled way. |
| 11. How confident were you that you understood what you could and couldn't do within our single household bubble when the idea was first introduced? |
| ☐ Very confident |
| Fairly confident |
| ☐ Not very confident |
| □ Not at all confident |
| ☐ Don't know |

| ☐ Prefer not to say |
|--|
| 42. How confident were you that you understood what you could and couldn't do when your single household bubble could join with another single household bubble? |
| \square Very confident |
| \square Fairly confident |
| ☐ Not very confident |
| ☐ Not at all confident |
| ☐ Don't know |
| ☐ Prefer not to say |
| 43. How confident were you that you understood what you could and couldn't do when up to four single household bubbles could join together? |
| ☐ Very confident |
| ☐ Fairly confident |
| ☐ Not very confident |
| ☐ Not at all confident |
| ☐ Don't know |
| ☐ Prefer not to say |
| 44. How many people did you add to your bubble when we went into Phase two of the exit from lockdown (when two household bubbles could join together)? |
| 45. How many people did you add to your bubble when we went into Phase three of the ex from lockdown (when up to four household bubbles could join together)? |
| 46. You can expand on your answers here if you wish: |
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Caring/support network

The questions in this section are on topics that are very personal. You only ever need to say as much or as little as you are comfortable with, for any of the questions in this survey and can skip any you do not wish to answer.

| who re | equires help because of long-term ill health or problems relating to age (other than as f your job)? |
|---------|--|
| | Yes |
| | No |
| | Prefer not to say |
| 48. Wa | as the person you usually care for within your bubble throughout lockdown? |
| | Yes |
| | Not at the start, but they were added when the bubbles could join together |
| | No, not at all |
| | Prefer not to say |
| | Other (please specify) |
| 49. Wh | nat has been the impact of this on you personally? |
| | you usually receive care or help at home from a family member, partner, friend or a |
| paid ca | |
| | Yes |
| | No |
| | Prefer not to say |
| 51. Dic | you continue to receive that care or home help as usual throughout lockdown? Yes |
| | Not at the start, but it has resumed since then |

| | | No and it has not resumed | |
|-------|----|--|------|
| | | Prefer not to say | |
| | | Other (please specify) | |
| 52. V | Vŀ | hat has been the impact of this on you personally? | |
| | | | |
| | | | |
| | | | |
| | | | |
| 53. C | 0 | any of the below statements apply to you? Tick all that apply, if any. | |
| | | Someone I care about lived in a nursing or residential care home when lockdown started | |
| | | Someone I care about moved into a nursing or residential care home during lockdown | |
| | | Someone I care about was in hospital when lockdown started | |
| | | Someone I care about was admitted to hospital during lockdown | |
| | | Someone I care about attended the Emergency Department during lockdown | |
| | | Someone I care about was given a terminal diagnosis or was in end of life care be lockdown started | fore |
| | | Someone I care about was given a terminal diagnosis or moved into end of life ca during lockdown | re |
| 54. V | Vh | hat has been the impact of this on you personally? | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |

| 55. Did anyone you o | are about | pass away | during lo | ckdown? | | | |
|--|--|-------------------------------------|-----------------------------|-------------|-----------------------------------|-------------------------------|-----------|
| □ Yes | | | | | | | |
| ☐ Prefer not to | say | | | | | | |
| 56. Were you prever Seeing them Being with the Attending the Observing ot Other (please | in person be em at thei eir funeral, her religiou | pefore the r death celebratio | y died on of life a | | | n restrictic | ins? |
| 57. You can expand | on your an | swers to th | nis section | here if you | u wish: | | |
| | | | | | | | |
| Health Behaviour The following questi health. | _ | lp us to un | derstand | now lockdo | own has af | fected peo | ple's |
| 58. How did lockdow | n impact of the line increased a lot | | Stayed about the same | Decreased | nt doing th Decreased a lot | e following Prefer not to say | g: N/A |
| Time spent doing physical activities | | | | | | | |
| Time spent sitting, reclining or lying down and looking at a screen | | | | | | | |
| Time spent in the sun | | | | | | | |

| 59. How did lockdo | own impact | you in tern | ns of the fo | ollowing? | | | |
|---|---------------|--------------------|-----------------------------|-----------------------|--------------------|-------------------|----------|
| | Increased a | Increased a little | Stayed about the same | Decreased a little | Decreased a lot | Prefer not to say | N/A |
| Healthy eating and drinking | | | | | | | |
| Smoking or vaping | | | | | | | |
| Consuming alcohol | | | | | | | |
| Using drugs | | | | | | | |
| 60. Did you discove which you would li | = | | = | rm any he | althier hab | oits during | lockdown |
| | | | | | | | |
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| | | | | | | | |
| 61. You can expand | d on your an | swers here | e if you wi | sh: | | | |
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| Health services This section asks so health services dur | | ·= | our experi | ence of ac | cessing ph | ysical and | mental |
| 62. Do any of the b | elow staten | nents apply | y to you? 1 | ick all that | t apply | | |
| ☐ I was in hos lockdown | spital when l | ockdown s | started and | d/or admit | ted to hos | pital during | S |

| | | I attended the Emergency Department of the hospital during lockdown |
|----------|-------|---|
| | | I attended the Outpatient Department of the hospital during lockdown |
| | | I was given a terminal diagnosis before lockdown started or during lockdown |
| | | I had a phone call or a face to face consultation with a GP, or a GP visit during lockdown |
| | | I had a phone call or a face to face consultation with the Medical Specialist Group during lockdown |
| | | I had a visit from a community nurse during lockdown |
| | | I sought advice from a pharmacist during lockdown |
| | | I went to the dentist during lockdown |
| | | I had a coronavirus test during lockdown |
| | | I contacted the clinical helpline (by phone or email) during lockdown |
| 63. — | . You | u can provide feedback on this experience here if you wish: |
| | | |
| 64. | . Do | any of the below statements apply to you? Tick all that apply |
| | | I had a phone or face to face consultation with the Mental Health Service (Healthy Minds) during lockdown |
| | | I accessed online self-help for emotional or mental health support during lockdown |
| | | I contacted Guernsey Mind, the Samaritans or another local charity for emotional or mental health support during lockdown |
| | | I contacted the non-clinical helpline (by phone or email) for emotional or mental health support during lockdown |
| | | I sought mental health support from another source |

| 65. You can provide feedback on this experience here if you wish: |
|---|
| |
| 66. During lockdown, did any of the below statements apply to you? Tick all that apply. A medical appointment or procedure that I was due to have was postponed A dental appointment or procedure that I was due to have was postponed I put off seeing the doctor / GP I put off seeing the nurse I put off seeing the dentist I put off going to the Emergency Department of the Hospital I put off calling an ambulance I put off booking another kind of medical appointment or procedure |
| 67. You can expand on your answers to this section here if you wish: |
| |
| Community Initiatives and Volunteering |
| 68. Before lockdown, did you regularly volunteer your time, either for a registered charity o another organisation like a youth or community group? |
| ☐ Yes |
| \square No |
| ☐ Prefer not to say |

| 69. Was there any change to that during lockdown? |
|--|
| \square Yes, I spent more time volunteering than before |
| \square Yes, I spent less time volunteering than before |
| \square No, the amount of time I volunteered stayed about the same |
| ☐ Prefer not to say |
| ☐ Other (please specify) |
| 70. Did you discover any new charitable or community initiatives during lockdown which you would like to continue supporting in the long term? If yes, which initiatives do you plan on supporting? |
| |
| Travel |
| Non-essential off-island travel is now permitted providing travellers self-isolate for 14 days on return. The current 14-day isolation period for travellers entering the Bailiwick seeks to prevent the situation where infections are brought in from outside the islands and then spread to the general population. This section asks about your thoughts on travelling in the coming months. |
| 71. Which of the following best describes your thoughts on travelling outside the Bailiwick in the next three months? |
| \square I would like to travel by plane |
| \square I would like to travel by boat |
| \square I would like to travel by plane and boat |
| \square I would not like to travel |
| ☐ Prefer not to say |
| ☐ Other (please state if you wish) |
| |

| 72. Wl apply | ny would you like to travel outside the Bailiwick in the next three months? Tick all that |
|-----------------|--|
| | Visit friends / relatives |
| | Business |
| | Leisure (holidays, cruises, sport trips etc) |
| | Prefer not to say |
| | Other (please state if you wish) |
| 73. WI | here would you like to go? Tick all that apply |
| | Jersey |
| | UK and Northern Ireland |
| | Republic of Ireland |
| | Isle of Man |
| | France |
| | Latvia |
| | Poland |
| | Portugal |
| | Spain |
| | Iceland |
| | Prefer not to say |
| | Other (please state) |
| | nich of the following puts you off most from travelling outside the Bailiwick during the nree months? Rank the biggest issue as 1. You do not have to use all the options ole. |
| | Requirement to self-isolate in destination country |
| | Requirement to self-isolate for 14 days on return |
| | Risk of contracting the coronavirus on the plane or boat |
| | Risk of contracting the coronavirus at Guernsey airport or harbour |
| | Risk of contracting the coronavirus at the destination airport or harbour |
| | Risk of contracting the coronavirus in the destination country |
| | Range of destinations offered |
| | Cost of plane or boat fares |

| Travel insurance Not applicable Other (please s | - I don't usua | • | utside the B | ailiwick | | |
|---|----------------|------|-----------------|--------------|----------------|-------------------|
| 76. If the required self-seven days, would you Yes | • | | | | ourteen day | s down to |
| □ No | | | | | | |
| ☐ Don't know | | | | | | |
| ☐ Prefer not to sa | ау | | | | | |
| 77. Thinking further in Bailiwick compared wi | | | • | icipate trav | elling outsion | de the |
| · | A lot more | More | The same amount | Less | A lot less | Prefer not to say |
| Visit friends/relatives | | | | | | |
| Business | | | | | | |
| Leisure (holidays, cruises, sport trips etc.) | | | | | | |
| Other | | | | | | |

Looking forward to the "new normal"

The recovery strategy for the Bailiwick of Guernsey which was published on the 10th June 2020 sets out the high-level framework to "Revive and Thrive". You can access the report by visiting: https://gov.gg/recoverystrategy

It also sets out the intention to work with the community, business and third sector groups, to develop three action plans for: Sustainable Economy, Health and Care and Community. This section asks some questions to help us better understand the starting position and how you would like to contribute to the Bailiwick's recovery.

78. Below are some statements. For each statement, please select the option that best describes your experience over the last 2 weeks:

| | None of the time | Rarely | Some of the time | Often | All of the time | Prefer not to say |
|--|------------------|--------|------------------|-------|-----------------|-------------------|
| I've been feeling optimistic about the future | | | | | | |
| I've been feeling useful | | | | | | |
| I've been feeling relaxed | | | | | | |
| I've been dealing with problems well | | | | | | |
| I've been thinking clearly | | | | | | |
| I've been feeling close to other people | | | | | | |
| I've been able to make up my own mind about things | | | | | | |

Short Warwick-Edinburgh Mental Well- being Scale (SWEMWBS). © NHS Scotland, University of Warwick and University of Edinburgh, 2007, all rights reserved.

Assume that this ladder is a way of picturing your life. The top of the ladder represents the best possible life for you. The bottom rung of the ladder represents the worst possible life for you.

79. Please indicate where you feel you stand on the ladder today by putting a tick in one of the circles below:



80. Please indicate where you feel you will stand on the ladder five years from now by putting a tick in one of the below circles: Best possible life Worst possible life 81. You can expand on your answers here if you wish: The Recovery Strategy seeks to build a more sustainable economy, growing new sectors whilst also addressing pressing social and environmental issues. It will deliver improved infrastructure through major investment, in turn supporting local industry. It will also look to improve our health, wellbeing and build on the strong sense of community already present and shown over the last few months. 82. What do you personally think are the biggest threats to the Bailiwick's recovery?

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Thank you for taking the time to fill in this survey. If you have any questions, please contact 07839 121515 or comms@gov.gg.

If you would like to receive an email and/or text notification each time the States of Guernsey issues any future community surveys or consultations, please log in or register at: https://gov.gg/mygov.

After filling this in, if you feel you need to contact someone for support or assistance, please visit: https://covid19.gov.gg/support