



Monthly Bus Passenger Figures - March 2024

The figures below cover the period from January 2016 onwards. The 'Difference' and 'Percentage' columns below compare the passenger numbers for the corresponding months between 2023 and 2024.

The passenger numbers include: Standard Fares, Smart 'Puffin Pass' Cards, Monthly and Visitor Passes, Old Age Pensioners, Students (using scheduled routes) and Under 5s. Transfer Passengers and Dedicated Integrated / Private Hire School Bus Service passengers are not included in this analysis.

| Month | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 | Difference | Percentage |
|------------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|---------|------------|------------|
| January | 88,290 | 100,019 | 111,572 | 120,046 | 126,427 | 84,323 | 96,274 | 112,297 | 118,599 | 6,302 | 5.61% |
| February | 94,760 | 102,032 | 107,027 | 119,084 | 121,683 | 11,916 | 105,869 | 117,122 | 122,434 | 5,312 | 4.54% |
| March | 109,504 | 125,639 | 119,782 | 136,543 | 87,992 | 63,990 | 117,053 | 140,018 | 128,159 | -11,859 | -8.47% |
| April | 128,097 | 139,292 | 136,911 | 149,306 | 10,060 | 117,323 | 113,955 | 140,064 | | | |
| May | 153,692 | 164,847 | 179,514 | 185,749 | 18,775 | 125,681 | 142,875 | 166,533 | | | |
| June | 165,453 | 184,971 | 188,129 | 188,581 | 68,545 | 129,096 | 153,140 | 185,133 | | | |
| July | 185,114 | 192,477 | 199,929 | 217,882 | 120,539 | 149,874 | 169,876 | 199,488 | | | |
| August | 193,896 | 203,997 | 209,130 | 217,795 | 132,091 | 154,070 | 182,188 | 194,942 | | | |
| September | 171,282 | 178,204 | 179,675 | 189,297 | 132,803 | 156,297 | 160,204 | 183,447 | | | |
| October | 134,097 | 145,859 | 150,695 | 157,057 | 124,902 | 136,052 | 143,324 | 147,291 | | | |
| November | 109,642 | 126,713 | 126,906 | 129,348 | 124,790 | 117,665 | 126,567 | 124,974 | | | |
| December | 119,901 | 123,519 | 128,290 | 132,570 | 124,603 | 103,821 | 118,236 | 126,688 | | | |
| Jan-Mar | 292,554 | 327,690 | 338,381 | 375,673 | 336,102 | 160,229 | 319,196 | 369,437 | 369,192 | -245 | 0 |
| Total Year | 1,653,728 | 1,787,569 | 1,837,560 | 1,943,258 | 1,193,210 | 1,350,108 | 1,629,561 | 1,837,997 | 369,192 | -245 | 0 |

Approx. 5,000 fewer passengers carried between 27th February and 1st March 2018 due to snow

Passenger numbers significantly impacted by Covid-19 lockdowns

Passenger numbers impacted by ongoing Covid-19 restrictions on travel

Passenger numbers impacted by hybrid working and / or reduced service levels

Includes c.54,000 journeys during the Island Games period