

Media Release

Date: 21 July 2022

The Scrutiny Management Committee launches its review of ‘Smart Guernsey’ - Future Digital Services (FDS) Contract with Agilisys

The Scrutiny Management Committee today officially launches its review of the ‘Smart Guernsey’ - Future Digital Services (FDS) Contract with Agilisys with specific focus on value for money.

The review will evaluate the management of the transition of the in-house IT service to Agilisys, the level of user satisfaction with the current IT services, the level of the investment in IT infrastructure, the current status of the programme of digital transformation, the effectiveness and value for money of the Agilisys contract, how the contract is managed by the States of Guernsey and how the contract has been affected by the period of the COVID-19 pandemic.

The Scrutiny Management Committee intends that the review will make evidence-based recommendations for future action as may be considered appropriate which will be detailed in an evidence-based report released into the public domain at the conclusion of the review.

As part of the review, the Scrutiny Management Committee will explore evidence submitted via the Call for Evidence, conduct interviews with key stakeholders involved with this process and conduct public hearing(s) to gain additional evidence to support the review process if deemed appropriate.

The first stage of the review will include a Call for Evidence from all interested parties including the general public which is launched today and will extend until Friday 16 September 2022.

Deputy Yvonne Burford, President of the Scrutiny Management Committee and Chair of its Review Panel, said:

“The Agilisys contract is the most significant undertaken by the States of Guernsey to date incurring substantial financial cost. When signed the contract was hailed as marking a major milestone in a 10-year agreement to modernise the States’ IT systems. The transformation

programme was designed to improve service delivery of public services through the adoption of digital technology delivering improved access and operational efficiency. The States was also assured the partnership would offer significant opportunities for the business community, entrepreneurs and students through development the Island's tech sector. My Committee believes it is of vital importance that this review provides an update on the delivery of the objectives with a specific focus on performance against the contract and value for money”.

Guidance on how to make a submission and the full Terms of Reference for this review can be found on the Scrutiny Management Committee’s website www.gov.gg/scrutiny. The deadline for all initial evidence submissions is Friday 16 September 2022.

Ends

Notes to Media

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