

## Freedom of Information Request

**Date of receipt:** 1<sup>st</sup> March 2022

**Date of response:** 30 March 2022

### Freedom of Information request regarding Hoax Callers to the Fire Service

#### Request:

I am making this request under the Freedom of Information Act 2000. I am attempting to find which areas suffer the most from hoax callers to the fire service in the UK.

My questions in relation to your fire service are as follows:

- 1.) How many call outs has the fire service attended for the years 2020 and 2021?
- 2.) What were the reasons for the callouts for the years 2020 and 2021?
- 3.) How many call outs were hoaxes?
- 4.) How many fines were issued for these hoax calls?

#### Response provided by the Committee for Home Affairs:

Below is a table showing the calls to the Guernsey Fire & Rescue Service and the purpose of the calls.

Year	Fires	Chimney Fires	False Alarms General	False Alarms Malicious	Special Service (Road Traffic Collisions)	Special Service (General)	Total
2020	99	15	425	8	91	323	961
2021	101	20	491	12	124	408	1156
Total	200	35	916	20	215	731	2,117

No fines been issued for 'Hoax calls'. The majority of false alarms were calls with good intent, rather than genuine Hoax calls to disrupt the service.