

**REPLY BY THE MINISTER OF
THE EDUCATION DEPARTMENT
TO A QUESTION ASKED PURSUANT TO RULE 6 OF THE
RULES OF PROCEDURE BY DEPUTY MARY LOWE**

Question

1. *Have any external or internal post go-live reports been produced for your Department/Board/Policy Council since SAP went live?*

Answer

The Education Department has not produced any formal post go-live SAP reports, either internally or through the use of external resources.

Staff have been kept informed of issues and progress with the SAP project through regular information posted on the Department's intranet, including quick reference guides and updates; through the Chief Officer's regular blog and through internal team briefings.

Board Members have been verbally briefed on the progress of the SAP project and any issues as and when they arise. Board Members specifically asked to be kept informed of problems that the Department was experiencing. Board Members have therefore been made aware of problems across all SAP functional areas experienced by the Department. For example the Board was advised that the Department had experienced significant problems with the e-recruitment module and had introduced some workarounds to bypass elements of the SAP process. Members are also aware that the Department has experienced problems with the financial management reporting aspects of SAP.

The Board is concerned with the significant problems experienced across the Education Service arising from the e-recruitment module and will be monitoring progress in resolving these problems.

2. *If so, how many?*
3. *Would you provide a copy of the latest internal report?*
4. *Would you provide a copy of the latest external report?*

Please see the answer to Question 1 above.

Date of Receipt of the Question: 9th August 2013

Date of Reply: 21st August 2013