

Contact Details for Digital Inclusion Guernsey

Guernsey College of Further Education

Here at the Guernsey College of FE, we proud ourselves in offering opportunities to the whole of the Guernsey community to develop their digital and general IT skills in a friendly and supportive environment. We are able to offer a range of IT courses for all levels from absolute beginner to advanced technical specialist.

Our entry level courses run in our Flexible Learning Centre are ideal for those with limited or no experience of IT. The teaching team are able to work with each learner to work on an individual learning plan for them that aims to meet their specific needs.

The Flexible Learning Centre is flexible by name and flexible by nature, as students can attend morning, afternoon or evening sessions and can choose from a wide range of courses, some offering qualifications and certificates and others where learners are able to cherry pick the skills they need, for example, some learners may just want to learn how to use the internet, whereas others may want help with sending emails to friends and relatives. The teaching team are very experienced in working with people with a wide range of skills, abilities and backgrounds, they are kind, patient, non-judgemental and support all students to achieve their learning goals. If you would like more information on what is on offer, please call us on 01481 749940.

In addition our Adult Education programme offers a course specifically aimed at older members of our community called "Computers for Senior Citizens". This course assumes no previous knowledge of computers and proceeds at a pace suitable for those who may be apprehensive of new technologies. If you would like further information on this course, please call us on 01481 737500.

The College has also been working with the Social Security Department over the past couple of years putting on basic IT skills training for the unemployed. The course is aimed at those who again, have limited IT skills, and who may be a bit nervous about entering an educational environment again. The focus of the course is to give delegates an understanding of the digital skills many employers are looking for in their staff. Delegates who have attended this beginners course are then able to access additional training courses at the Flexible Learning Centre to further develop their skills.



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Social Security Department Job Centre

The Job Centre offer IT related courses in conjunction with The College of Further Education. These courses are held throughout the year and are undertaken by registered jobseekers of all ages. Our courses are primarily aimed at beginners who have little knowledge or experience of IT. These courses offer delegates the chance to learn at their own pace according to individual ability.

Earlier this year we held a successful course which taught jobseekers basic coding enabling them to create their own websites and explore the possibility of employment within the creative industry”.



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Guernsey Digital Greenhouse

The Guernsey Digital Greenhouse project will provide a facility (underpinned by the latest technology) to encourage and nurture economic development and diversification with a special focus on the digital and creative sectors. At the same time it will develop skills in the digital sector both for businesses and the people of Guernsey as a whole. The Guernsey Digital Greenhouse is conceived as a partnership between Government, Business and the Community.

The Guernsey Digital Greenhouse will contribute towards raising the digital knowledge, capability and confidence of islanders in order to provide economic and social benefit to the island. Our aim is to have a digitally 'wise' society by 2020. A "digitally wise" person knows how to use their digital skills effectively and creatively in a range of contexts, to solve problems, to be productive, to communicate effectively, to find information, to stay safe and understands when it is appropriate to use them.

An important element of the project will therefore be the establishment of a Community Digital Centre. This will be a free to access facility for the community where islanders will be able to learn about the opportunities presented through the use of digital technology, whether this is improving skills at work, learning how to access help and information, or discovering how to join online communities. A range of events will be developed, both in the physical and virtual environments.



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Guernsey Training Agency

The GTA University Centre offers technical and professional training as well as higher education courses and is a university centre of Bournemouth University. We offer a number of accredited and non-accredited IT courses including:

- Microsoft Applications (Excel, Powerpoint etc)
- Microsoft Server SQL
- BCS Business Analysis Diploma
- CompTIA A+ Certification
- CompTIA Network+ Certification
- CISCO CCNA Certification
- CompTIA Security+ Certification
- MCTS Configuring Microsoft Windows 7
- MCTS Windows Server 2008 Administration

We offer training in the use of Social Media and making the most of data eg Google Analytics as well as courses on Data Security and a number of short courses on Cybercrime. We have also recently begun to offer Coding training (HTML; CSS; Java) and will look to expand the number of courses we offer here as we enter 2015.

We work closely with the local branch of the British Computer Society to help facilitate their lunchtime lecture series and also have our own IT Advisory Group which consists of local practitioners from the public and private sectors who advise on IT related courses that the island requires.



Simon Le Tocq
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