

States of Guernsey Telephone Directory



Hello!

The States of Guernsey is currently in the process of a major, ongoing programme of digital transformation which aims to improve our service to you.

The benefits of this to you are two-fold – the savings we are making as an organisation that can be re-directed where needed, and a better, smarter, more intuitive service to our customers.

While our aim is to do more online, and all information is updated on our website, we have produced this handy directory as we move over to the new system. So we hope you find this directory useful, to keep in your kitchen drawer or stick on your fridge, so you have all the numbers you need for us close to hand.



 **MyGov**

Need help accessing your personal MyGov account? Get in touch.



contact@gov.gg



01481 221000

FEELING SICK? STAY AT HOME

**Please don't share your germs.
Keep them to yourself at home.
Thank you.**



States of
Guernsey

A

Abattoir

01481 223090

Adult Community Services

Adult Community Health and Social Care
Castel Hospital, La Neuve Rue, Castel, GY5 7NJ
01481 223020
or 01481 223021
or 01481 223022

Adult Disability Day Service
Professor Shaw Community Centre, SM, GY4 6LL
01481 220027

Adult Disability Service
Professor Shaw Community Centre, SM, GY4 6LL
01481 222000

Adult Mental Health Services
The Oberlands Centre, La Rue de la Corbinerie, SM, GY4 6SP
01481 220000

Out of Hours
01481 220000

Agriculture, Countryside and Land Management Services

Sir Charles Frossard House, La Charroterie, SPP, GY1 1FH

✉ aclms@gov.gg

01481 220110

Airport

Guernsey Airport, La Villiaze, F, GY8 0DS

✉ airport@gov.gg 📍 [airport.gg](https://www.airport.gg)

01481 227766

Airport Fire Station
01481 229474

Archives (Island Archives)

St Barnabas, Mignot Plateau, SPP, GY1 1LF

✉ archives@gov.gg 🌐 gov.gg/islandarchives

01481 224512

Asian Hornet Team

(Including other Non-Native Invasive Species)

Sir Charles Frossard House, La Charroterie,
SPP, GY1 1FH

✉ asianhornet@gov.gg

01481 220110

B

Bailiff's Chambers

Royal Court House, SPP, GY1 2NZ

01481 226161

Beaches and Nature Trails

Sir Charles Frossard House, La Charroterie,
SPP, GY1 1FH

✉ aclms@gov.gg

01481 227000

Beau Sejour Leisure Centre

Amherst, SPP, GY1 2DL

✉ beausejour@gov.gg 🌐 beausejour.gg

Centre – General Enquiries

01481 225200

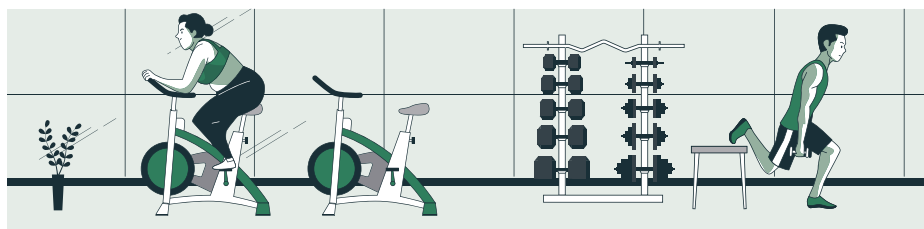
Swim School

01481 227240

✉ swimschool@gov.gg

24 Hour Infoline

12050



Biodiversity and Wildlife (Strategy and Biodiversity Partnership Group)

01481 220110

*Sir Charles Frossard House, La Charroterie,
SPP, GY1 1FH*

✉ aclms@gov.gg

Building Control

01481 226200

*Sir Charles Frossard House, La Charroterie,
SPP, GY1 1FH*

✉ planning@gov.gg

Bulk Refuse & End of Life Vehicle Scheme

01481 221234

States Works, La Hure Mare, V, GY3 5UD

✉ recycle@gov.gg ➡ gov.gg/bulkrefuse

C

Cadastre (including TRP)

01481 221239

✉ cadastre@gov.gg

Careers Guernsey

01481 226565

Sir Charles Frossard House, La Charroterie, SPP, GY1 1FH

✉ careersguernsey@gov.gg ➡ careers.gg

Castle Cornet

01481 221657

Castle Emplacement, SPP, GY1 1AU

✉ museums@gov.gg ➡ museums.gov.gg

Charities and NPO Registry

01481 222800

PO Box 451, Market Building, Fountain Street, SPP, GY1 3GX

✉ enquiries@guernseyregistry.com
➡ guernseyregistry.com

Child Youth & Community Tribunal (CYCT)

01481 223290

Briarwood, La Grande Rue, SM, GY4 6RX

Children's Convenor (Office of the Children's Convenor)

01481 223290

Briarwood, La Grande Rue, SM, GY4 6RX

✉ childrensconvenor@gov.gg

🖱 cyct@gov.gg

Children's Dental Service

01481 227427

*Princess Elizabeth Hospital,
Le Vauquiedor, SM, GY4 6UU*

Children's Health & Social Care Services

Child & Adolescent Mental
Health Service (CAMHS)
*Mignot House, Rue de la Corbinierie,
SM, GY4 6SP*

01481 221441

Children & Family
Community Services
*Perruque House, Rue de la Perruque,
C, GY5 7NT*

01481 226923

Looked After Children Team,
Locality Team, Multi Agency
Support Hub (MASH)
Swissville, The Rohais, SPP, GY1 1FB

01481 223182

Family Placement Service
Swissville, The Rohais, SPP, GY1 1FB

01481 223182

Coastal and Cliff Paths

01481 220110

*Sir Charles Frossard House, La Charroterie,
SPP, GY1 1FH*

✉ aclms@gov.gg

Coastal Defence *(Including slipways)*

01481 227000

Please contact JESCC in case of emergency

01481 222222

*Sir Charles Frossard House, La Charroterie,
SPP, GY1 1FH*

✉ environmentandinfrastructure@gov.gg

Coastguard

01481 720672

Communication, Interaction & Autism Service

01481 228310

*Le Rondin School & Centre,
Rue des Landes, F, GY8 ODP*

Contributions

Insurance Cards &
Record Enquiries

01481 225700

✉ contributionsgeneral@gov.gg

Employer Enquiries

01481 225700

✉ schedules@gov.gg

Earnings/Income Related Enquiries

01481 225700

✉ contributionsassessments@gov.gg

Crematorium & Le Foulon Cemeteries

01481 720595

Crimestoppers Freephone

0800 555 111

D

Dairy

Bailiff's Cross, SA, GY6 8RJ

📧 guernseydairy.com

01481 237777



Data Protection

Sir Charles Frossard House, La Charroterie,
SPP, GY1 1FH

📧 Data.Protection@gov.gg

01481 220012

Digital Greenhouse

Market Street, SPP, GY1 1HE

📧 info@digitalgreenhouse.gg 🌐 digitalgreenhouse.gg

01481 701010

Director of Civil Aviation

Guernsey Airport, La Villiaze, F, GY8 0DS

01481 226629

Disability Officer

Edward T Wheadon House, Le Truchot,
SPP, GY1 3WH

01481 222557

Driving Licences

📧 dvl@gov.gg

01481 221000

Drugline Freephone

0800 318 318

E

Economic Development

01481 222801

*Sir Charles Frossard House, La Charroterie,
SPP, GY1 1FH*

✉ economicdevelopment@gov.gg

Education Office

01481 224000

Sir Charles Frossard House, La Charroterie, SPP, GY1 1FH

Educational Psychology Service

01481 224000

Sir Charles Frossard House, La Charroterie, SPP, GY1 1FH

Electoral Roll

01481 227353

Sir Charles Frossard House, La Charroterie, SPP, GY1 1FH

✉ elections@gov.gg

Emergency Planning

01481 227337

Sir Charles Frossard House, La Charroterie, SPP, GY1 1FH

✉ homeaffairs@gov.gg

Employment Relations Service

01481 220026

Edward T Wheadon House, Le Tuchot, SPP, GY1 3WH

✉ employmentrelations@gov.gg

Employment and Discrimination Tribunal

01481 220025

Edward T Wheadon House, Le Tuchot, SPP, GY1 3WH

✉ employmentrelations@gov.gg

Environmental Health & Pollution Regulation

Longue Rue, SM, GY4 6LD

✉ envhealth@gov.gg

01481 221161

Plant Health Services

01481 221161

Sea Fisheries

01481 221161

✉ seafisheries@gov.gg

Veterinary Officer (States Vet)

01481 221161

✉ svo@gov.gg

Environment & Infrastructure

*Sir Charles Frossard House, La Charroterie,
SPP, GY1 1FH*

✉ environmentandinfrastructure@gov.gg

01481 227000

F

Family Proceedings Advisory Service

*Guernsey Information Centre, North Esplanade,
SPP, GY1 2LQ*

01481 223700

Farm Services

*PO Box 459, Raymond Falla House,
Longue Rue, SM, GY1 6AF*

✉ farmservices@gov.gg

01481 224567

or 01481 225740

Financial Intelligence Service

Ozanne Hall, Mignot Plateau, Cornet Street, SPP, GY1 1LF

01481 225824

Fire & Rescue Service (Guernsey & Herm)

Fire Station, Town Arsenal, SPP, GY1 1UW

01481 221111

Footes Lane/Garenne Stand

Bookings
Ground Staff

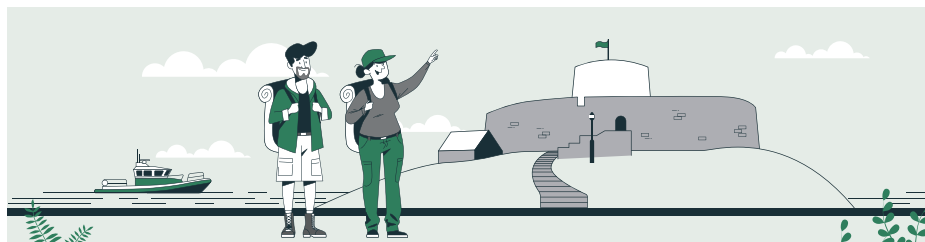
01481 225200
01481 229722
or 07781 126934

Fort Grey Shipwreck Museum

Rue de la Lague, SP, GY7 9BY

✉ museums@gov.gg 📍 museums.gov.gg

01481 265036



G

German Naval Signals HQ

St Jacques, Collinette Grounds, SPP, GY1 1SN

✉ museums@gov.gg 📍 museums.gov.gg

01481 226518

Greffé (Her Majesty's Greffier)

Royal Court House, SPP, GY1 2NZ

01481 225277

Guernsey Arts

Candie Guernsey Museum, Candie Road, SPP, GY1 1UG

✉ info@arts.gg 📍 arts.gg

01481 229747

Guernsey Border Agency

White Rock, SPP, GY1 2LL

01481 221417

Customs and Excise Revenue &
Freight Control

01481 221431

Immigration & Nationality Service

01481 221420

Guernsey Museums & Galleries

Candie Road, SPP, GY1 1UG

✉ museums@gov.gg 🖱 museums.gov.gg

01481 226518

Guernsey Music Centre (Saturday)

Grammar School & Sixth Form Centre

01481 222953

Guernsey Music Service

Les Ozouets Campus, Les Ozouets, SPP, GY1 2UB

01481 226097

Guernsey Registry

(Office of the Registrar for Companies, LLP's,
Foundations and Beneficial Ownership)

PO Box 451, Market Building, Fountain Street, SPP, GY1 3GX

✉ enquiries@guernseyregistry.com

🖱 guernseyregistry.com

01481 222800

Guernsey Tickets

✉ guernseytickets@gov.gg 🖱 guernseytickets.gg

01481 223200

Guille-Allès Library

The Market, SPP, GY1 1HB

✉ ga@library.gg

01481 720392

H

Harbours

PO Box 631, St Julian's Emplacement, SPP, GY1 3DL

✉ guernsey.harbour@gov.gg 🖱 harbours.gg

Harbour Reception / Enquiries 01481 220229
/ Maintenance Enquiries

Marina Office (Victoria Marina) 01481 725987

Guernsey VTS (24 Hours) 01481 220481

Registrar of British Ships 01481 225822

✉ shipsregistry@gov.gg 🖱 shipregistry.gov.gg



Health Benefits

Rue Mignot, SA, GY6 8TW

01481 222510

Health Promotion Unit

01481 227311

Health & Safety Executive

✉ hse@gov.gg

Complaints & Enquiries 01481 220010

Explosives & Scaffolding Inspector 01481 220010

Petroleum Inspector 01481 220010

✉ hse@gov.gg

Licences & Permits 01481 220010

Report an accident at work 01481 220010

🌐 www.gov.gg/riddor

Health & Social Care Customer Care Team (Advice & Liaison)

01481 220000

Princess Elizabeth Hospital, Le Vauquiedor, SM, GY4 6SP

✉ customercarehsc@gov.gg

Home Affairs

01481 227353

Sir Charles Frossard House, La Charroterie, SPP, GY1 1FH

✉ homeaffairs@gov.gg

Hospital

Princess Elizabeth Hospital, Le Vauquiedor, SM, GY4 6UU

Princess Elizabeth Hospital
(all enquiries & wards) 01481 220000

Frossard Ward 01481 224355

Loveridge Ward 01481 224377

Community Midwives 01481 224682



Housing

Edward T Wheadon House, Le Truchot, SPP, GY1 3WH

Extra Care Housing Applications 01481 226540

Extra Care Housing Schemes

Le Grand Courtil 01481 237226

La Nouvelle Maraitaine 01481 246557

Rosaire Court 01481 720232

Key Worker Housing (Health & Education) 01481 226527

✉ keyworker@gov.gg

Allocations for social rented housing 01481 226540

✉ housingallocations@gov.gg

Property Management, Repairs & General Enquiries 01481 223465

✉ Housing.Maintenance@gov.gg

Emergency (out of hours) 01481 224215

Tenancy Management 01481 226550

✉ tenancymanagement@gov.gg

Rent Control 01481 222514

Staff Accommodation Office 01481 226527



I

Incinerator (Large Animal Incinerator) 01481 223090

Industrial Disputes Officer 01481 224567

Intellectual Property Office 01481 222800

PO Box 451, Market Building, Fountain Street, SPP, GY1 3GX

✉ enquiries@guernseyregistry.com

🖱 ipo.guernseyregistry.com

Invasive Non-Native Species 01481 220110

Sir Charles Frossard House, La Charroterie, SPP, GY1 1FH

✉ acims@gov.gg

L

Law Officers of the Crown 01481 221600

St James Chambers, St Peter Port, GY1 2PA

✉ law@gov.gg

🖱 guernseylawofficers.gg

Legal Aid Service 01481 227530

Edward T. Wheadon House, Le Truchot, SPP, GY1 3WH

✉ legalaids@gov.gg

Lihou Island 01481 220110

Sir Charles Frossard House, La Charroterie, SPP, GY1 1FH

✉ acims@gov.gg

Locate Guernsey 01481 220011

Market Street, SPP, GY1 1HE

✉ enquiries@locateguernsey.com

🖱 locateguernsey.com

Longue Hougue Waste Transfer Station 01481 220971

SS, GY2 4JN

M

Meteorological Observatory

Channel Island Shipping Forecast 0900 6690022

General Enquiries Premium Rate 0906 7130111

Weather Forecast - Guernsey 12080

Bailiwick Info Line

✉ metoffice@gov.gg 🖱 metoffice.gov.gg

O

Occupational Health

01481 227411

Rue Mignot, SA, GY6 8TW

Off-island medical services

01481 220000

Rue Mignot, SA, GY6 8TW

Acute Referrals

01481 220000

Medical Travel

01481 222402

Travel Grants

01481 222510

Orchard Centre (Guernsey Sexual Health Unit)

01481 227707

Princess Elizabeth Hospital, Le Vauquiedor, SM GY4 6SP



P

Parks & Gardens, Playgrounds, Nature Trails & Arboriculture

01481 220110

✉ acims@gov.gg

Passport Office

01481 221410

White Rock, SPP, GY1 2LL

Pesticides & Hazardous Chemicals Disposal

01481 226263

States Works, La Hure Mare, SS, GY3 5UD

✉ hazardouswaste@gov.gg

Planning, Development, Building Control & Protected Buildings

01481 226200

Sir Charles Frossard House, La Charroterie, SPP GY1 1FH

✉ planning@gov.gg

Police Headquarters

01481 222222

Hospital Lane, SPP, GY1 2QN

Population Management

01481 225790

Sir Charles Frossard House, La Charroterie, SPP, GY1 1FH

✉ population@gov.gg

Priaulx Library

01481 721998

Candie Road, SPP, GY1 1UG

✉ info@priaulxlibrary.co.uk

Princess Royal Centre For Performing Arts

Les Ozouets Campus, Les Ozouets, SPP, GY1 2UB

Booking Office

01481 229999

Admin Office

01481 229998

Prison

01481 222025

Les Nicolles, Baubigny, St. Sampsons, GY2 4YF

 Prison.gov@gov.gg

Probation Service & Community Service

01481 224337

*Guernsey Information Centre,
North Esplanade, SPP, GY1 2LQ*

Property Services

01481 227000

*Sir Charles Frossard House,
La Charroterie, SPP, GY1 1FH*

Public Health including Medical Officer of Health & Health Promotion Unit

01481 225241

*Princess Elizabeth Hospital,
Le Vauquiedor, SM, GY4 6UU*

Public Trustee

01481 224567

*Sir Charles Frossard House, La Charroterie,
SPP, GY1 1FH*

R

Receiver of Wreck

01481 220229

St Julian's Emplacement, SPP, GY1 3DL

Recycling (Guernsey Waste)

La Hure Mare, Vale, GY3 5UD

✉ recycle@gov.gg 🖱 gov.gg/recycling

01481 221234



Retail Price Index (RPI)

Sir Charles Frossard House,
La Charroterie, SPP, GY1 1FH

01481 227012

Revenue Service

General Enquiries

PO Box 37, SPP, GY1 3AZ

✉ revenueservice@gov.gg

🖱 gov.gg/revenueservice

01481 225700

Tax Evasion Hotline

✉ hotline@gov.gg

01481 227900

Roads (Highways Infrastructure)

Edward T Wheadon House, Le Truchot, SPP, GY1 3WH

✉ highways@gov.gg

01481 221000

Royal Court

Royal Court House, SPP, GY1 2NZ

01481 225277

S

Saumarez Park, Public gardens (inc. Candie) and Arboriculture

01481 220110

✉ ac/ms@gov.gg



Schools

Amherst Primary School	01481 220989
Blanchelande College	01481 237200
Castel Primary School	01481 227368
Elizabeth College	01481 726544
Forest Primary School	01481 226010
Grammar School & Sixth Form Centre	01481 226571
Guernsey College of Further Education:	
<i>Coutanchez Campus</i>	01481 227500
<i>Delancey Campus</i>	01481 220200
<i>Les Ozouets Campus</i>	01481 229940
Hautes Capelles Primary School	01481 226070
Herm Island - School Room	01481 710962
Ladies' College	01481 721602
La Houquette Primary School	01481 226020
La Mare de Carteret High School	01481 226160
La Mare de Carteret Primary School	01481 226140
Le Murier School	01481 226660

Le Rondin School & Centre	01481 228300
Les Beaucamps High School	01481 226040
Les Voies School	01481 220721
Notre Dame du Rosaire Catholic Primary School	01481 222412
Sark School	01481 832601
St. Anne's School, Alderney	01481 822173
St. Martin's Primary School	01481 226060
St. Mary & St. Michael Catholic Primary School	01481 225020
St. Sampson's High School	01481 224411
Vale Primary School	01481 226030
Vauvert Primary School	01481 220419

School Attendance Service

01481 224000

Sir Charles Frossard House, SPP, GY1 1FH

Schools' Library Service

01481 714098

Guille-Allès Library, Market St., SPP, GY1 1HB

✉ sls@library.gg 🖱 slsguernsey.gg



Sewage

States Works, La Hure Mare, SS, GY3 5UD

Collection Account Queries	01481 225938
Collection Service	01481 225938

**Sheriff (Her Majesty's Sheriff
& Her Majesty's Sergeant)**

Royal Court House, SPP, GY1 2NZ

01481 221281

Slaughter House & Incinerator

Longue Hougue, SS, GY2 4LE

01481 223090

**Social Security (Employment
& Social Security)**

*Edward T. Wheadon House,
Le Truchot, SPP, GY1 3WH*

✉ socialsecurity@gov.gg

01481 222500

Fraud Investigations

01481 222509

Income Support

01481 222508

& Unemployment Benefit

or 01481 222511

Job Centre

01481 222516

Parental Benefits

01481 222505

Pensions, Bereavement Benefit,

01481 222506

Carer's Allowance &

Severe Disability Benefit &

Family Allowance

Sickness & Industrial Injuries

01481 222507

Benefits

Staff Accommodation Office

*Edward T Wheadon House,
Le Truchot, SPP, GY1 3WH*

01481 225241

Speech & Language Therapy (Adults)

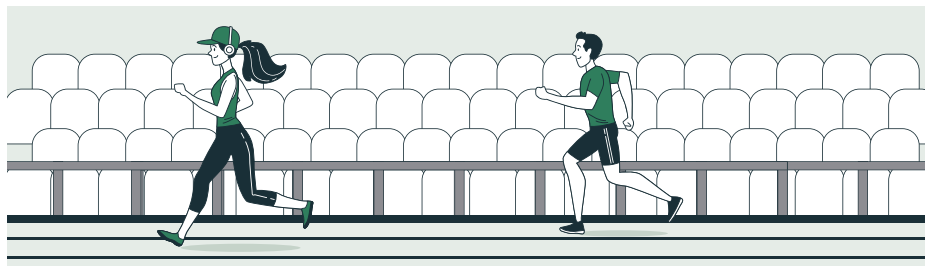
*Princess Elizabeth Hospital,
Le Vauquiedor, SM, GY4 6UU*

01481 225241

Speech & Language Therapy (Children)

Les Marais Centre, Le Grande Bouet, SPP, GY1 2SB

01481 227760



Sports Commission

Beau Sejour, Amherst, SPP, GY1 2DL

✉ info@guernseysports.com 🖱 guernseysport.com

01481 227229

States Analytical Laboratory

Longue Rue, SM, GY4 6LD

01481 227612

States Early Years Team

*Le Rondin School & Centre,
Rue des Landes, F, GY8 ODP*

01481 228313

States Housing:

Edward T Wheadon House, Le Truchot, SPP, GY1 3WH

Applicants for States Housing	01481 227210
Emergency Repairs (out of hours)	01481 224215
Property Management,	01481 223465
Repairs & General Enquiries	
✉ housing.maintenance@gov.gg	

States Works

States Works, La Hure Mare, SS, GY3 5UD

01481 226263

Student Finance

01481 226560

Sir Charles Frossard House, La Charroterie, SPP, GY1 1FH

✉ studentfinance@gov.gg

T

Tourist Information Centre (Guernsey)

01481 223552

North Esplanade, SPP, GY1 2LQ

✉ enquiries@visitguernsey.com

Trading Standards (inc. Weights & Measures)

01481 224567

✉ tradingstandards@gov.gg

Traffic & Highway Services

01481 221000

Edward T Wheadon House, Le Truchot, SPP, GY1 3WH

✉ traffic@gov.gg

V

Vehicle Registration

01481 221000

Edward T Wheadon House, Le Truchot, SPP, GY1 3WH

✉ dvl@gov.gg

Victim Support & Witness Service

01481 223000

Royal Court House, SPP, GY1 2NZ

Victoria Avenue Playing Fields, Bookings

01481 200443

VisitGuernsey

01481 224567

✉ visitguernsey@gov.gg

📍 visitguernsey.com

W

Waste (Guernsey Waste)

01481 221234

La Hure Mare, Vale, GY3 5UD

✉ recycle@gov.gg 🌐 gov.gg/recycling

Water - 24 Hours (Guernsey Water)

01481 229500

Brickfield House, SA, GY6 8TY

✉ customer.service@water.gg 🌐 water.gg

Y

Youth Commission for Guernsey & Alderney

01481 226099

Les Ozouets Campus, Les Ozouets, SPP GY1 2UB

✉ info@youthcommission.gg 🌐 youthcommission.gg

For regular updates follow us online



Correct at time of print

CHANGE IS COMING

Your personal 'MyGov' portal will provide a new digital front door to the States of Guernsey providing you with a secure, personalised online experience, which will enable access to services 24 hours a day, 7 days a week.

From submitting your tax returns to applying for a driving license and expanding to offer 40+ digital solutions as we roll out extra features. Saving you time and delivering a better, smarter, more intuitive service.



Don't forget that you can save time by going online to **www.gov.gg**